

POST-INSTALLATION

Sign Off

Your Ultrafast Broadband Installation



LAST MILE OPEN ACCESS
a division of
Tesuco Telecommunications (Pty) Ltd
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info@ttconnect.co.za

Date: ____/____/20____

Installer Name: _____

Job Reference Number: _____

We want to make sure that you're happy with your ultrafast broadband (UFB) installation, so we need you to confirm a few things:

Name: _____

Street Address: _____

Suburb: _____

City: _____

CPE Serial No.: _____

Email Address: _____

Tesuco Telecommunication (Pty) Ltd (TT) has now completed your UFB installation, and before we go we would like to confirm the following with you:

EXTERIOR WORK

Please sign below to confirm that you are happy with the quality of the exterior work carried out at your premises and the location of the External Termination Point (ETP). The ETP is attached to the exterior of your premises and provides the link between the fibre optic network outside your premises to your internal wiring and hardware.

Signature of **End User** (or authorised representative)

Signature of **TT's Authorised Field Service Technician**

Date: ____/____/20____

INTERIOR WORK

Please sign below to confirm that you are happy with the quality of the interior work carried out at your premises and the location of the client premises equipment (CPE) and any other equipment that your service provider has asked TT to install. The CPE is the piece of network hardware that links the fibre optic cable inside your premises and provides outputs to connect network devices (such as your internet connection and, in some cases, your telephone).

Signature of **End User** (or authorised representative)

Signature of **TT's Authorised Field Service Technician**

Date: ____/____/20____

ADDITIONAL INFORMATION

- 1 Prior to TT installing your new fibre broadband connection, you agreed to be bound by End User Terms (a copy of which is on the reverse). The End User Terms is the contract between you and TT that sets out both of our rights and obligations relating to the work TT performs and the equipment TT is required to install, maintain, fix, relocate and operate on your premises
- 2 TT is not your service provider, we only own the UFB network. You may also have a contract between you and your service provider, which TT is not a party to. Therefore, If you have any issues with your UFB service or your service provider's equipment you must contact your service provider.
- 3 It is your responsibility to contact and work with the provider of any other telecommunications related services which are connected to your premises (e.g. monitored alarms, medic alarms, EFTPOS) and confirm that those services will continue to work after your new UFB service is connected. TT is not responsible or liable to you (or any other person) in relation to your service provider, their equipment or any other services connected to your premises.
- 4 As soon as reasonably practicable after the installation of your new UFB service TT will reinstate the parts of your premises where the installation work was carried out back to as near as possible as its original state of repair (except to the extent that it is not practical to do so) and leave those areas in a clean and tidy state.

Thank you for your co-operation and enjoy your new fibre connection.