

PRE-INSTALLATION

Sign Off



Your Ultrafast Broadband Installation

a division of
Tesuco Telecommunications (Pty) Ltd
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info@ttconnect.co.za

Date: ____/____/20____

Installer Name: _____

Job Reference Number: _____

Before we can start work on the installation of your new ultrafast broadband (UFB) service, we need to ask you a few questions and get you to confirm a few things.

Name: _____

CPE Serial No.: _____

Street Address: _____

Email Address: _____

Suburb: _____

City: _____

Installation Work: The following is a list of the main actions which TT may be required to complete as part of installing the UFB equipment on your premises:

I confirm that all of the details above are correct.

I confirm that:

a. I am the owner of the premises; or

b. I have written permission from the owner of the premises for Tesuco Telecommunications (Pty) Limited (TT) to carry out this installation.

If you are not the Customer (End User) named above, your name is:

_____ and you confirm that you are authorised to represent the End User.

Outside your home	Tick if being carried out	Initials
Hole excavation and trenching		
Concrete / tiling / pavement removal		
Installation of conduits		
Other (Please detail)		
Inside your home		
Drilling holes (small)		
Cutting holes in walls (large)		
Surface wiring (exposed)		
Removal of ceiling tiles		
Hardware installation (surface mounted)		
Other (Please detail)		
Additional Work / Comments		

Why We Are Here: When you ordered your fibre broadband (and/or phone) service from your service provider they instructed TT to carry out the installation work, and TT now requires you to complete this form to confirm that you understand what will happen during and after the installation of your UFB service. TT is not your service provider, we only own the Fibre network.

End User Terms: On the back of this form is a copy of the TT End User Terms, which is the contract between you and TT that sets out both of our rights and obligations relating to the work TT performs and the equipment TT is required to install, maintain, fix, relocate and operate on your premises. You may also have a contract between you and your service provider, which TT is not a party to. TT will not commence any installation work until you sign this form confirming that you have read and accepted the End User Terms.

Your Service Provider: As part of your installation, TT may also be connecting your service provider's equipment. TT is not responsible, or liable to you (or any other person) in relation to your service provider's equipment, and if you have any issues with your UFB service or your service provider's equipment you must contact your service provider.

IMPORTANT INFORMATION: It is your responsibility to contact and work with the provider of any other telecommunications related services which are connected to your premises (e.g. monitored alarms, medic alarms, SKY TV, EFTPOS) and confirm that those services will continue to work using your new UFB service, especially if the existing (copper) lines at your premises are disconnected. TT is not responsible or liable to you (or any other person) for ensuring that those other services work.

Please confirm as applicable:

- I do not have any other telecommunications related services at my property.
- I am keeping a copper connection to retain my other telecommunications related services.
- I have contacted the provider of my other services and they have confirmed that their services will continue to work using my UFB service.

Reinstatement: As soon as reasonably practicable after the installation of your new UFB service TT will reinstate the parts of your premises where the installation work was carried out back to as near as possible as its original state of repair (except to the extent that it is not practical to do so and leave those areas in a clean and tidy state).

AGREEMENT: Please sign below to confirm that:

- (1) you have read and agree to the End User Terms;
- (2) you approve the installation work to be carried out on the interior and exterior of your property as stated above and explained to you; and
- (3) you understand and agree all of the above terms and conditions:

_____ Date: ____/____/20____

Signature of **End User** (or authorised representative)

_____ Date: ____/____/20____

Signature of **TT's Authorised Field Service Technician**